

EMAIL: CALLCENTRE@VIRTUALBUSINESSCENTRE.COM WEB: HTTP://WWW.VIRTUALBUSINESSCENTRE.COM

REGISTRATION FORM IF WE MAY DIVULGE INFORMATION ON THIS PAGE - PLEASE TICK HERE Full name of your company Name of contact(s) and positions(s) Telephone Number Fax Number Mobile Phone **Email Address** Website **Business Address Invoicing Address** Private Address & Telephone Number



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Nature of your business and any other information that we may need.				
riease	e tick ONE of the following message options :			
	I would like The Virtual Business Centre to take a message and email me I would like The Virtual Business Centre to take a message and fax me (each fax charged			
	at 30p)			
	I would like The Virtual Business Centre to take a message and send me a text message and an email (each text charged at 30p)			
	I will call The Virtual Business Centre to collect my messages			
	I would like the callers to be transferred to the following number (25p per caller plus the cost of the line transfer per minute) - 4.5p/m local, 6.5p/m national and 50p/m mobile			



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PACKAGES

Please	Primary Package: £10 + VAT per month £1 per message thereafter. I enclose a cheque for £10 + VAT for my first months service fee, plus a £20 refundable deposit. Hours of operation: 8:00am to 8:00pm Monday-Friday				
	Principal Package : £65 + VAT per month, inclusive of the first 45 messages. 80p per message thereafter. I enclose a cheque for £65 + VAT for my first months service fee, plus a £65 refundable deposit. Hours of operation: 8:00am to 8:00pm Monday - Friday				
	Premium Package: (Please call to discuss individual requirements) I have spoken to The Virtual Business Centre and my agreed tariff is as follows:				
	Service Charge per Month	Message Quota			
	Fee Per Msg Over Quota	Sales Order Fee	65p p/minute capped		
	Per Minute Fee For Msgs		at £3.60		
\	3		<i>-</i>		
		L EXTRAS			
	иск ан аррг	opriate items			
	0845 number (local rate)	£2 per month rental, 2 p per minute ov	verlaid to landline number		
	0800 number (freephone number)	Please call for pri	ces		
	Business Address	£35 + VAT per calendar month, includ	les first £5 postal charges		
	Voicemail	£10 + VAT per calend	lar month		
	Fax Line	£15 + VAT per calendar month (fax	es forwarded via email)		
	CSV Report Weekly	£10 + VAT per calendar month (repo	orts forwarded via email)		
	Weekend Telephone Answering	Please call for prices if outside of	f the quote supplied		
	Out of Hours Telephone Answering	Please call for prices if outside o	f the quote supplied		
	TOTAL AMOUNT ex. VAT		I HAVE A PROMOTIONAL CODE!		



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PAYMENT				
	TOTAL AMOUNT ex. VAT			
Please take my deposit via :	Cheque (enclosed) Credit Card (Details Below)			
Please take my monthly payment via :	Direct Debit (Form Attached) Credit Card (Details Below) Cheque (please contact our Accounts department so we can calculate a new deposit)			
Credit Card Details : Name : Cardholders Address :				
Card Type VALID SINCE: CVN: CARD NUMBER:	VISA MASTERCARD SWITCH DELTA VALID TO: IF SWITCH PLEASE QUOTE ISSUE NUMBER:			



THE VIRTUAL BUSINESS CENTRE LTD

BRINKWORTH HOUSE, BRINKWORTH, SWINDON, WILTSHIRE, SN15 5DF PHONE: 01666 511340 - FAX: 01666 511301 - FREEPHONE: 08080 510866

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TERMS AND CONDITIONS

Basis of the Agreement between The Virtual Business Centre Ltd (the Company) and the Client.

- 1. Receipt by the Company of a completed Application Form and the appropriate fee shall be deemed as acceptance of all these Terms and Conditions.
- 2. Subscription fees are payable one month in advance. A deposit is required with the initial payment.
- 3. All charges carry VAT with the exception of the deposit and postage and any interest levied.
- 4. The Company reserves the right to amend or alter its scale of fees without notice and to request additional deposits where monthly usage fees exceed the deposit level.
- 5. All charges are payable by the 10th of the month following the date of invoice unless paying by Direct Debit in which case payment will be collected on the 15th of the month following the date of invoice. The Company reserves the right to terminate the service if payment has not been received within the agreed time. A charge of £50.00 will be levied for reconnection of services.
- 6. The Company reserves the right to charge interest of 2% per month on invoices not paid by the due date.
- 7. The Client is required by the police to complete their statutory declaration and if requested to do so the Company will make available to them any relevant information.
- 8. If, after one month, the Company has not been contacted by the Client with instructions and no notice of termination has been given, the Company reserves the right to continue charging for the service until the deposit is exhausted and the contract will be terminated at the Company's discretion.
- 9. When terminating the service the Client agrees to give one month's written notice which shall end at a month end.
- 10. Provision of our service does not extend to Bank Holidays unless previously agreed.
- 11. The Client agrees with the Company not to carry on any business which could be construed as illegal, defamatory, immoral or obscene and agrees with the Company not to use the address of the Company whether directly or indirectly for any such purpose or purposes.
- 12. If the Client changes the nature of its business it must so inform the Company in writing.
- 13. The Company reserves the right to terminate this agreement with any client whose activities they feel might adversely affect it or any of its other clients.
- 14. The Client may not arrange to divert any telephone numbers to their DDI number with prior notification and approval of the Company.
- 15. The Client may not use any Virtual Business Centre address nor their DDI telephone numbers for advertising purposes without the prior approval of the Company in writing. Failure to comply with this clause may lead to the service being terminated or significant additional charges being levied without notice.
- 16. The Client may not use any Virtual Business Centre address as their registered office.
- 17. The liability of the Company to the Client on account of or in respect of any loss or damage suffered by reason of a failure or delay in providing any service to the Client shall be limited to £50.00.

I/We undertake not to use any of the services until I/We have received acceptance of my/our application.

Signature(s):	Date :